Academic Support 2018/19
Academic Support is available to all UAL students. It provides extra teaching, activities and learning resources to help you improve in areas such as:

- Approaching learning and making progress
- Reading
- Writing
- Research and library skills
- Digital skills
- Numeracy
- Language development
- Collaboration skills
- Making presentations

academicsupportonline.arts.ac.uk
In your College

**Academic Support tutors**
- Each College has a team of Academic Support tutors who work with all courses.
- They are experts in learning development and know about your subjects, course structures, how you are taught and the standards expected, but are not involved in marking.
- Some tutors focus on a particular area and may work regularly with your course.
- Tutors work with librarians, language tutors, and other colleagues who offer student support.

**What to expect**
- Group and one-to-one sessions are bookable, drop-in, and may be indicated in your timetable.
- Support relates closely to the expectations of your course and is designed to help you develop the confidence, abilities and understandings to progress your work.
- If you fail an assessment, support before resubmission is available, but tutors do not ‘correct’ your work! So the earlier you explore Academic Support the better.

**Further or specific needs**
- If you know you are dyslexic or are unsure about this, do contact the Disability Service or talk to an Academic Support tutor who will refer you as appropriate.
- For complex needs we work with relevant disability and counselling advisers, dyslexia tutors, language tutors, librarians, technicians and your course tutors (if you agree) to ensure you get the right support.

**To find out more**
- Go to academicsupportonline.arts.ac.uk
- Check emails via Moodle that inform you about what’s on
- Look at notices and screens in your library
- See the back of this leaflet for contacts
University-wide

University-wide events
Open to all students, whatever your course, college or level of study, these workshops are held across colleges throughout the year.

We support interdisciplinary exchange and help you explore:
• The way you work
• How and why we get ‘stuck’
• Research and enquiry using archives
• How we can question assumptions about failure and success
• New approaches to progressing your projects
• Writing using practical processes

Academic Support Online (ASO)
It’s easy to find learning and development support through academicsupportonline.arts.ac.uk.

You can:
• Book in to one-to-one and group sessions in your College and the University.
• Browse ‘viewpoints’, a channel for short films, opinion pieces, talks, and interviews with UAL students and staff.
• Discover over a hundred learning resources including interactive e-books, video and audio resources, plus links to useful external websites and other UAL support services.

Language Development
If you speak English as an additional language, support is available to you from the Language Development Programme.

• See the Language Development guide for information
• Go to http://languagecentre.myblog.arts.ac.uk/
• Explore academicsupportonline.arts.ac.uk for resources related to language and learning, and support for all students
Library Services

In the Libraries
• Activities such as reading groups, talks, workshops and tutorials all happen in the libraries.
• Librarians will help you learn how to find and manage information effectively throughout your studies.
• Group and one-to-one support sessions are offered – contact librarians via your course Moodle page.
• You can also ask a question online at arts.ac.libanswers.com
• To reference your sources correctly in your academic writing and projects, visit Cite Them Right through Academic Support Online; for initial guidance see arts.ac.libguides.com/citethemright

Learning Zones
The Learning Zones (at Camberwell, Elephant and Castle and Kings Cross sites) are also supportive places to work. You can get advice and help with digital tools and environments such as Moodle, lynda.com for online tutorials, and useful software including Texthelp and Read Write Gold for screen reading and word prediction, and Inspiration for creating mind maps.

Archives and Special Collections
Discover unusual and everyday objects in our archives and historic collections, to inspire and inform your learning!
You can join reading groups and projects to develop collaboration, debating and analytical skills, investigating your views through artefacts and texts.

• See academicsupportonline.arts.ac.uk for opportunities
• Search Archives and Special Collections at arts.ac.uk
Key information

academicsupportonline.arts.ac.uk
my.arts.ac.uk
moodle.arts.ac.uk
myblog.arts.ac.uk
languagecentre.myblog.arts.ac.uk
arts.ac.libguides.com/lynda
arts.ac.libguides.com/citethemright

Academic Support contacts
academicsupport@arts.ac.uk
academicsupportevents@arts.ac.uk
CCW: ccw-academicsupport@arts.ac.uk
CSM: studysupport@csm.arts.ac.uk
LCC: academicsupport@lcc.arts.ac.uk
LCF: studysupport@fashion.arts.ac.uk

Contacts for other kinds of support
Information and help with finance, housing, health, visas, disability and more, search: ‘Student Support’ at arts.ac.uk

Dyslexia and other disability support
E. disability@arts.ac.uk

Equality and diversity
search: ‘Student Diversity’ at arts.ac.uk
E. diversity@arts.ac.uk

Extemuating circumstances, appeals or complaints
Student Union: E. advice@su.arts.ac.uk

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