Attending Student Services appointments

You have booked an in-person appointment with a Student Services staff member. Our appointments take place in small confidential spaces.

Safety measures for your appointment

Help us to prevent the spread of Covid-19 and other viruses:
- Stay at home if you feel unwell, especially with symptoms of viruses.
- Follow University, UK government and NHS guidance about Covid-19.
- Use sanitising resources.
- Respect those who choose to wear a face covering.

Our appointments take place in small confidential spaces. Appointment rooms are well-ventilated. You may choose to use a face covering and/or a screen for your appointment (these are available). Please tell the staff member you are going to meet if you would like to use them.

Staff members might choose to wear a face covering. They may also ask you to wear one, if you can.

What to bring:

You may need to make notes or access information. Please bring with you a pen and paper, laptop, tablet, phone. This helps us to avoid sharing equipment.