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Will Wyatt Court

Main office for bookings and payments:

University of the Arts London
272 High Holborn, Holborn, London
WC1V 7EY
Tel: 020 7514 8465
Email: l.castanheira@arts.ac.uk

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Hall Manager: Lloyd Boman

Address: 168 Pitfield Street, London N1 6JP

Tel: 020 7739 5103

Nearest tube station: Old Street (Northern Line)

Room facilities:

- All rooms are single en-suite (have their own bathroom, including shower)
- Linen of one quilt/duvet, one pillow, sheets, one bath towel and one hand towel is provided
- A small bag of toiletries & a complimentary welcome pack is included
- Internet service is wireless and included in the room rate. Please ask at reception

Hall Facilities

- Kitchens are fully equipped with appliances, but crockery or general cooking utensils are not provided
- Laundry facilities are available (there is no detergent available in the laundry room, guests are required to supply their own)
- Luggage facilities not available

Checking in/out & Hall Security

- Residents may be asked by reception staff to prove their age and asked to produce official ID or a passport
- Check in from 14:00 and check out is at 10:00
- 24 hour security presence on site
- Late night arrivals will be checked in by security staff, you do not need to make special arrangement for keys

Please note:

- You must be 18 or over to stay at this hall if you are travelling on your own.
- No smoking policy at the hall
- Rooms aren't equipped with a lockable drawer, cupboard, or safe, but rooms can be locked. Be sure to take care of any valuables.

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All residents are required to familiarise themselves with the following information:

Caretakers and Security

Will Wyatt Court is owned and managed by Hermes Asset Group SARL; you can find staff in reception from 09.00 to 17.00 Monday to Friday. Over the summer, reception cover times may change. In the evenings and over weekends, a security officer will be on duty in the reception area.

Telephones/Email

There are no telephones in the rooms. For email, WIFI is available throughout the hall.

Bedrooms (All rooms are single en-suite)

Rooms and common parts of your flat and the main common area are checked on your departure, and charges will be made for any items missing or damaged. Please make sure that any items moved are returned to their original place before you leave. Residents are expected to leave their rooms in a clean, tidy, and acceptable condition. We reserve the right to charge for additional cleaning costs should they be incurred by us.

Residents do not have exclusive use or occupation of the room. University of Arts London reserves the right for its staff, hall staff and contractors to access the rooms for cleaning or maintenance reasons, to assist in the general management of the hall or in an emergency situation. Prior notice will be given to the resident where practicable. University of Arts London reserves the right to require the resident to move to an alternative room or rooms, without an additional charge, at any time during the period of the booking.

Graffiti / Vandalism

This will not be tolerated. Any repairs resulting from vandalism will be charged back to you. Any items stolen, graffiti found or vandalism to the property will be invoiced to you, on a flat or floor basis, unless those responsible are found, in which case they will pay the total cost of repair or replacement themselves. Anyone found causing damage to the building will be required to leave the residence immediately. University of Arts London reserves the right to terminate the reservation at any time if the premises are found to be used for any illegal purpose. In such circumstances, monies paid will not be refunded and outstanding debts must be settled immediately.

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Laundry

Laundry facilities are available, you will need to purchase a laundry top up card from the vending machine located in the Laundry Room. Instructions for card top up are detailed on the reverse of the card. Residents are asked to ensure that they remove washing quickly from the machines so as not to inconvenience others who need to use them. Unfortunately, washing powder is NOT available to purchase in the laundry room. There is an iron and ironing board in all flats for guests to use. Please do not remove this from the flats.

Common Room

This is located adjacent to the main reception lobby. There are two TV screens available.

Pets

Pets and other animals are not allowed with the exception of support dogs.

Cleaning and Rubbish Removal

Common areas, such as the resident's lounge, will be cleaned and rubbish emptied regularly. Rooms are cleaned weekly and on departure/change of guest. Residents are asked to place all rubbish in the containers provided.

Security, Keys and Visitors

24 Hour security is based in reception. The front door and all doors into the residential area have a security swipe card system. There are also CCTV cameras covering the site.

For access to your flat and study bedroom you will be given a room fob/key when you first arrive. To maintain the security of the whole building for yourself and your neighbours, it is important that you look after your keys & access card, do not loan them to anyone else or lose them. Always check you have your keys before leaving your room and treat your room door as a street door.

If your room key/fob is lost or unreturned a fee of £10 will be charged for a replacement key/fob. We reserve the right to not issue a new key/fob prior to full payment being made for original issued keys. Please ensure you only allow known guests/visitors into the building. Do not let strangers in. For fire safety reasons all visitors must be signed in and out in the visitors log book which is located at the reception. Please note that unless a visitor has been signed in and out officially using this visitor log book, that person has no right to be in a guest room and our security or reception staff have the authority to ask that person to leave the premises.

The resident is responsible for the behaviour of his/her visitors. We reserve the right to ask any resident or guest associated to the resident, to leave the premises should their behaviour cause or threaten injury, disruption or distress to any person or damage to any property.

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Residents are asked to comply with fire regulations including any fire drills that take place during their stay.

Safety and Security

For all our safety and security, please make sure that you close and lock all windows and doors when you leave your flat. Also take care when leaving windows open if you are not in the room.

London is an exciting and vibrant city, but for your personal safety, ensure you are aware of what is going on around you, try not to show valuable items in public and avoid using your mobile phone in the street.

If you lock yourself out of the building you can use the entry phone system to call reception to let you in. If you lock yourself out of your room or flat and cannot gain access, contact reception or security.

Windows and Roof Access

Windows are fitted with an opening restrictor, which should not be tampered with. Under no circumstances should they be used for climbing out of onto the walkway or roofs. All roofs are strictly out-of-bounds; anyone found using them would be reported and asked to leave the residence. The University and Hermes Asset Group SARL will not take any responsibility for the misuse of windows or roofs that may lead to any personal injury or fatality caused to the resident concerned.

Noise/Nuisance

All residents should be able to occupy their accommodation without harassment from others or disturbance by noise or nuisance. Should any residents cause disturbance or inconvenience to others then The University or Hermes Asset Group SARL staff will not hesitate to ask this resident to leave the residence. There should be no noise between 11:00pm and 08:00 am.

Fire

Residents should acquaint themselves with the means of escape from the building in case of fire. In such cases your means of escape from each flat is via the main block staircase. Do not use the lift.

Within each room there are smoke detectors, which are sensitive to any smoke. The smoke detectors must not be tampered or interfered with in any way. If smoke is detected the building's fire alarm will sound and the residents must then leave their flat closing the door behind them and making their way to the assembly point as detailed on the back of each bedroom door. Residents should not return until advised to do so by staff or the Fire Brigade. Please follow the directions on the bathroom door on how to avoid activating the alarms.

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Residents should not cause any blockage or hindrance of free movement along any hallway, common Passageway or stairs in the accommodation. These should be kept free at all times in case of emergencies. Any items left in such locations will be removed and disposed of without notice. This includes trolleys, artwork, rubbish and any other personal effects.

University of Arts London will not tolerate the setting off of fire extinguishers or fire alarms without good cause. These actions are not only costly, but also a waste of Emergency Services' resources. Behaviour of this nature is unacceptable and may in the offending resident receiving an invoice for any and all costs associated with false, accidental or malicious use of fire alarms or fire-fighting equipment.

Restrictions

- Smoking is not permitted in any part of the premises, unless indicated otherwise.
- No items, including temporary items, may be fixed to any walls without consent of the management.
- No audio/video recordings may be made without a written permission of University of the Arts London
- No drugs (except for medical purposes) are permitted on the Premises.
- No pyrotechnics and no smoke machines may be used unless approved by University of the Arts London or the hall of residence staff.
- The premises must not be used for any illegal or immoral purpose.
- Gas and liquid fuel heaters, candles, kettles, irons, rice cookers and cooking appliances must not, in any circumstances, be used in study bedrooms. Electric fires and heaters must not be used in study bedrooms unless provided by the residence.
- Residents may not use or keep or bring onto the Premises any firearms (even if licensed), BB guns, air pistols, air rifles or any other item which is a weapon, replica weapon or which the University of the Arts could reasonably believe could be used as a weapon.
- Unaccompanied children discovered on site will be referred to the appropriate authorities. The University of the Arts will not assume responsibility for the welfare of any unaccompanied child.

Insurance

University of the Arts, London, and its employees will not accept any responsibility for any loss of or damage to personal possessions of the resident. The resident is to take responsibility for all of their valuables. Residents must take out their own insurance for personal possessions.

Travel information

To plan your route to the hall please use the Transport for London Journey Planner at <http://journeyplanner.tfl.gov>. or City Mapper <https://citymapper.com/london/>

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The nearest Underground Stations are Old Street (Northern Line) and Hoxton (Overground Line).

- From Old Street: After exiting through the ticket barriers, turn right, and right again to take exit 2. Walk up the ramp and continue to walk straight for 5 minutes. Turn left onto Pitfield Street and the hall is on your right.
- From Hoxton: After exiting the station, turn right, continue straight through the junction into Falkirk St, turn right and then immediately left into Crondall St. At the next junction turn right into Pitfield St and walk for five minutes. The hall is on your right.

Buses that pass close to Will Wyatt Court (You can get any of the following buses from "N" Stop near Old Street station)

Bus 21 - Towards Highgate Village/South Grove
Bus 271 - Towards Highgate Village/South Grove

Bus 76 - Towards Tottenham Swan

Bus 141 - Towards Tottenham Swan/North Circular Rd

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