Statement of Public Task for UAL Library Services

This statement sets out the functions carried out by University of the Arts London Library Services that are within our public task under the Re-use of Public Sector Information Regulations 2015 (the ‘2015 Regulations’).

UAL Library Services provides outstanding print and online collections in arts, design and communication across UAL. The Library is part of the Directorate of Library and Student Support and operates in accordance with within the UAL governance and strategic framework. UAL’s Information Governance team manages requests for re-use of UAL’s Public Information.

Our mission
To provide high quality anticipatory and responsive library and student support offers that are tailored to meet the needs of our students and staff, and that are reflective of UAL’s academic profile.

Our core values
• Putting students’ needs at the heart of everything we do.
• Committing to Equality, Diversity, Inclusion and Accessibility in all our interactions and practices.
• Treating everyone with respect, kindness and compassion.
• Developing through professional enquiry, critical reflection, and continuous improvement.
• Collaborating to achieve our full potential.

The public task of the library is set out in our Library Futures strategy: we consider our core functions to be:

Commitment to a service centred approach
A commitment to continuous improvement and customer centred services.

Collections
We are opening up our Archives and Special Collections to students, researchers and wider communities, enhancing our engagement with programmes and supporting the development of an expanded creative education curriculum.

Spaces and Places
We seek to provide the services and a choice of spaces to inspire and showcase innovative learning and research practices. We play a key role in the emerging digital landscape at UAL and the research and development of the digital student experience and the ‘online campus’.

Our people
People form the creative engine of our learning environments, the interface with our students and stakeholders, mediating and facilitating discovery and knowledge acquisition through our collections.

The Policies which apply to the use of the Library and its facilities are available on the Library Services Customer service web page. Information about visiting the Library is available on the Library Services website. Complaints can be made using the Library services or UAL complaints policy.

This statement is regularly reviewed and is due to be considered again in 2026.