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# NSS

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NATIONAL SURVEY

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# GUIDE 2017

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**Final year  
Undergraduate?**

**You'll be asked to fill  
in the National Student  
Survey in Term 2**

**Tell us about your  
UAL experience and  
you'll receive**

**£10 in print credits**

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**Why should  
I fill it in?**

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**The NSS is an important tool for prospective students to find out what it's like on a course.**

**It also helps the university to make improvements in different areas of the course, making the student experience even better.**

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# How does rating work?

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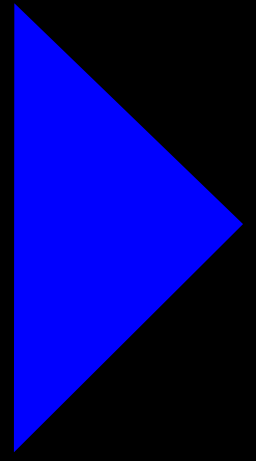
# 1-3 (-)

When the survey distributor, IPSOS MORI calculate results, they will calculate all responses between 1-3 as not a positive satisfaction score

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# 4-5 (+)

They count all scores of 4-5 (Agree, Strongly Agree) as a positive satisfaction score, this is used to calculate the overall satisfaction at UAL



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Last year

**72%**

of students said  
they **were satisfied**  
with the overall  
experience **at UAL.**

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**In the NSS you will rate  
your experience at UAL  
in 27 questions.**

**NSS**  
**27**  
**QUESTIONS**

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**Here is a guide to what  
those questions are  
all about.**

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# NSS Question sections

## Teaching on my course:

How do staff make the course engaging and exciting?

## Learning Opps:

What kind of opportunities did you get to apply the skills you've learnt here?

## Assessment and Feedback:

What was the quality of the feedback on your work?

## Academic Support:

How well were you supported in your studies, for example through your course tutors, technicians, and Academic Support including language tutors?

## Organisation and Management:

How well organised was your course?

## Learning Resources:

How helpful were the resources supporting your learning, including those provided by Library Services and IT Services, and specialist resources such as software and workshop equipment?

## Learning community:

Did you have opportunities to collaborate with other students and build your network?

## Student Voice:

What opportunities did you have to feed back on the course and influence change?

